

Minutes of Students Grievances Committee for the Year 2019-2020

The meeting of the Grievance Committee was held on 20th June 2019 at 11 am in the principal's office under the chairmanship of Dr. Santosh Kaul Kak. The following members were present:

| Chairperson | :- Dr. Mrs. Santosh Kaul Kak | |
|----------------------|--|--|
| In-charge | :- Smt. Shruti Ranade | |
| Faculty Members | :- Dr. Ms. Nooruzia Qazi | |
| | Dr. Mrs. Hemlata Masiwal | |
| | Dr. Mr. Kashyap Ganatra | |
| Non-Teaching Members | :- Mr. Sandip Kadam | |
| | Mrs. Sharmila Sharma | |
| Students | :- Nirali Shukla (B.AIII) Prachiti Sakpal (B.ComII) | |
| External Member | :- Ms. Beena Thakkar (Advocate) | |

The minutes of the proceedings of the meeting held on 20 April 2019 were read and approved. Action taken since then was informed to the committee.

Ms Shruti Ranade informed the committee about the problem of non - availability of space for the rehearsals of cultural programs held in the college.

The committee decided to allocate Room No. 11 (college hall) for the rehearsals when the lectures are not there.

It was decided to hold the next meeting on 14th sept 2019. The meeting ended with a vote of thanks to the chair.



PRINCIPAL B. M. Ruia Girls' College Grant Rd., MUMBAI-7.



The next meeting was held on 14th Sept 2019 at 12.30 p.m. in the college library under the Chairmanship of Dr. Santosh Kaul Kak

The following members were present:

| Chairperson :- | Dr. Mrs. Santosh Kaul Kak |
|------------------|--|
| In-charge | :- Smt. Shruti Ranade |
| Faculty Members | :- Dr. Ms. Nooruzia Qazi |
| | Dr. Mrs. Hemlata Masiwal |
| | Dr. Mr. Kashyap Ganatra |
| Non-Teaching Mem | pers :- Mr. Sandip Kadam |
| | Mrs. Sharmila Sharma |
| Students | :- Nirali Shukla (B.AIII) Prachiti Sakpal (B.ComII) |
| External Member | :- Ms. Beena Thakkar (Advocate) |

The minutes of the proceedings of the previous meeting held on 20^{th} June 2019 were read and approved.

Action taken since then was informed to the committee.

Ms Dr Hemlata Masiwal informed the committee about the problem of non- availability of variety of food items in the canteen.

The committee decided to instruct Mr. Anil, Canteen Proprietor to include a variety of food items as well as South Indian snacks in the menu.

It was decided to hold the next meeting on 2nd Dec 2019.



PRINCIPAL B. M. Ruia Girls' College Grant Rd., MUMBAI-7.



Minutes of Grievances Committee for the IInd Term 2019-2020

The meeting of the Students Grievance Committee was held on 2nd Dec 2019 at 11.30 am in the Principal's office under the Chairmanship of Dr. (Mrs.) Santosh Kaul Kak. The following members were present:

| Chairperson :- Dr. | Mrs. Santosh Kaul Kak |
|------------------------------|--|
| In-charge Faculty Members | :- Smt. Shruti Ranade :- Dr. Ms. Nooruzia Qazi |
| | Dr. Mrs. Hemlata Masiwal |
| | Dr. Mr. Kashyap Ganatra |
| Non-Teaching Members | :- Mr. Sandip Kadam |
| | Mrs. Sharmila Sharma |
| Students | :- Nirali Shukla (B.AIII) Prachiti Sakpal (B.ComII) |
| External Member | :- Ms. Beena Thakkar (Advocate) |

The minutes of the proceedings of the previous meeting held on 14th Sept 2019 were read and approved. Action taken since then was informed to the committee.

Dr. Kashyap Ganatra informed the committee about the problem of non-availability of space for Indoor and outdoor games.

The committee decided to utilize the nearby Babulnath Tringale ground and August Kranti Maidan for Sports Day Celebration.

The committee also resolved to repair/ renovate and enhance the facilities available in the College Gymnasium for the use of students and faculty..

It was decided that Orientation for Sports activities should be organized for the students. Indoor games like Carrom, Chess etc. are to be arranged for students.

It was decided to hold the next meeting on 2nd March 2020.



PRINCIPAL B. M. Ruia Girls' College Grant Rd., MUMBAI-7.



The next meeting was held on 2nd March 2020 in the Library at 12 noon under the Chairmanship of Dr. (Mrs.) Santosh Kaul

The following members were present:

| Chairperson :- Dr. | Mrs. Santosh Kaul Kak |
|----------------------|--|
| In-charge | :- Smt. Shruti Ranade |
| Faculty Members | :- Dr. Ms. Nooruzia Qazi |
| | Dr. Mrs. Hemlata Masiwal |
| | Dr. Mr. Kashyap Ganatra |
| Non-Teaching Members | :- Mr. Sandip Kadam |
| | Mrs. Sharmila Sharma |
| Students | :- Nirali Shukla (B.AIII) Prachiti Sakpal (B.ComII) |
| External Member | :- Ms. Beena Thakkar (Advocate) |

The minutes of the proceedings of the previous meeting held on 2nd Dec 2019 were read and approved.

Action taken since then was informed to the committee.

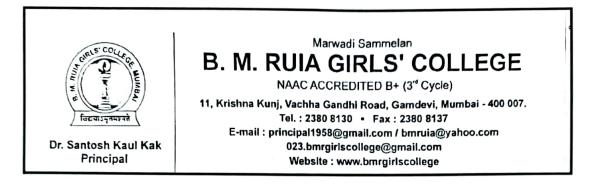
Dr. Nooruzia Qazi informed the committee about the insufficient number of working Computers in the college.

The committee resolved to get some of the defective computers repaired and additional computers to be purchased and installed in the computer room/ library.

It was decided to hold the next meeting on 19th June 2020.



PRINCIPAL B. M. Ruia Girls' College Grant Rd., MUMBAI-7.



Minutes of Students Grievances Committee for the Year 2020-21

The meeting of the Students Grievance Redressal Committee was held on 19th June, 2020 at 12.30 pm in the Principal's Office under the Chairmanship of Dr. Santosh Kaul Kak.

The following members were present:

| Chairperson | :- Dr. Mrs. Santosh Kaul Kak |
|------------------|--|
| In-charge | :- Smt. Shruti Ranade |
| Faculty Members | :- Dr. Ms. Nooruzia Qazi |
| | Dr. Mrs. Hemlata Masiwal |
| | Dr. Mr. Kashyap Ganatra |
| Non-Teaching Mem | bers :- Mr. Sandip Kadam |
| | Mrs. Sharmila Sharma |
| Students | :- Ms. Rakhi Jha (B.AIII) Ms. Gauri Shelar (B.ComIII) |
| External Member | :- Ms. Beena Thakkar (Advocate) |

The minutes of the proceedings of the previous meeting held on 2nd March 2020 were read and approved. Action taken since then was informed to the committee.

The committee was informed that no grievances were received.

The members discussed the various avenues for maximum utilization of the available space in the college premises. It was resolved to use a part of the library for conducting post graduate lectures occasionally and also to use the space behind the canteen for trade fair and other indoor sports activities.

It was resolved to continue using the auditorium of Sitaram Poddar Balika Vidyalaya for cultural activities and August Kranti Maidan for Sports activities.

It was decided to hold the next meeting on 12th Oct 2020. The meeting ended with a vote of thanks to the chair.



PRINCIPAL B. M. Ruia Girls' College Grant Rd., MUMBAI-7.



The meeting of the Students Grievance Redressal Committee was held on 12th Oct 2020 in the Principal's office at 11.30 am. under the Chairmanship of Dr. Santosh Kaul Kak. The following members were present:

| Chairperson :- Dr. | Mrs. Santosh Kaul Kak |
|----------------------|--|
| In-charge | :- Smt. Shruti Ranade |
| Faculty Members | :- Dr. Ms. Nooruzia Qazi |
| | Dr. Mrs. Hemlata Masiwal |
| | Dr. Mr. Kashyap Ganatra |
| Non-Teaching Members | :- Mr. Sandip Kadam |
| | Mrs. Sharmila Sharma |
| Students | :- Ms. Rakhi Jha (B.AIII) Ms. Gauri Shelar (B.ComIII) |
| External Member | :- Ms. Beena Thakkar (Advocate) |

The minutes of the proceedings of the previous meeting held on 20th June 2020 were read and approved. Action taken since then was informed to the committee.

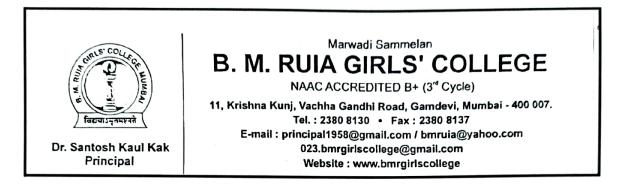
Ms. Nooruzia Qazi informed the committee that in some classrooms the electrical appliances, i.e. fans and tube lights were not working.

It was decided to purchase some fans and tube lights and also to get some of the defective ones repaired.

It was decided to hold the next meeting on 2nd Dec 2020.



PRINCIPAL B. M. Ruia Girls' College Grant Rd., MUMBAI-7.



Minutes of Students Grievances Committee for the Year 2020-2021 for II Term

The meeting of the Students Grievance Redressal Committee was held 2nd Dec 2020 in the principal's office at 12 noon under the Chairmanship of Dr. Santosh Kaul Kak

The following members were present:

| Chairperson :- Dr. | Mrs. Santosh Kaul Kak |
|----------------------|--|
| In-charge | :- Smt. Shruti Ranade |
| Faculty Members | :- Dr. Ms. Nooruzia Qazi |
| | Dr. Mrs. Hemlata Masiwal |
| | Dr. Mr. Kashyap Ganatra |
| Non-Teaching Members | :- Mr. Sandip Kadam |
| | Mrs. Sharmila Sharma |
| Students | :- Ms. Rakhi Jha (B.AIII) Ms. Gauri Shelar (B.ComIII) |
| External Member | :- Ms. Beena Thakkar (Advocate) |

The meeting started with the warm welcome of the chairperson and the members and agenda items were taken up.

The minutes of the proceedings of the previous meeting held on 12th Oct 2020 were read and approved.

Action taken since then was informed to the committee.

It was informed that there is no grievance.

It was decided to hold the next meeting on 20th Feb 2021. The meeting ended with the vote of thanks to the chair.



PRINCIPAL B. M. Ruia Girls' College Grant Rd., MUMBAI-7.



The next meeting of the Grievance Committee was held 20th Feb 2021 at 12.30 p.m. under the Chairmanship of Dr. Santosh Kaul Kak.

The following members were present:

| Chairperson :- | Dr. Mrs. Santosh Kaul Kak |
|-------------------|--|
| In-charge | :- Smt. Shruti Ranade |
| Faculty Members | :- Dr. Ms. Nooruzia Qazi |
| | Dr. Mrs. Hemlata Masiwal |
| | Dr. Mr. Kashyap Ganatra |
| Non-Teaching Memb | bers :- Mr. Sandip Kadam |
| | Mrs. Sharmila Sharma |
| Students | :- Ms. Rakhi Jha (B.AIII) Ms. Gauri Shelar (B.ComIII) |
| External Member | :- Ms. Beena Thakkar (Advocate) |

The meeting started with the warm welcome of the chairperson and the members and agenda items were taken up.

The minutes of the proceedings of the previous meeting held on 2nd Dec 2020 were read and approved.

Action taken since then was informed to the committee.

Dr. Kashyap Ganatra informed that all students can not access the computers for preparing their projects

It was decided that one student will be allotted for half an hour for one computer so that all students can access computers for preparing their projects.

It was decided to hold the next meeting on 19th June 2021



PRINCIPAL B. M. Ruia Girls' College Grant Rd., M&MBA1-7.



Minutes of Grievances Committee for the Year 2021-2022

The meeting of Grievance Committee was held on 19th June 2021 in Principal's office under the Chairmanship of Dr.Santosh Kaul Kak

The following members were present:

| Chairperson | :- Dr. Mrs. Santosh Kaul Kak | |
|-------------------------|------------------------------|-------|
| In-charge | :- Smt. Shruti Ranade | |
| Faculty Members | :- Dr. Ms. Nooruzia Qazi | |
| | Dr. Mrs. Hemlata Masiwal | |
| | Dr. Mr. Kashyap Ganatra | |
| Non-Teaching Members | :- Mr. Sandip Kadam | |
| c | Mrs. Sharmila Sharma | |
| Student Representatives | :- Ms. Vaidehi Purohit (B.Al | I) |
| 1 | Ms. Gauri Shelar (B.Con | nIII) |

The meeting started with the warm welcome of the chairperson and the members and agenda items were taken up.

The minutes of the proceedings of the previous meeting held on 20th Feb 2021 were read and approved.

Action taken since then was informed to the committee.

Dr. Mrs. Hemlata Masiwal informed about the problem of drinking water.

It was decided that the new water filters should be installed for the students

It was decided to hold the next meeting on 28th Oct 2021



PRINCIPAL B. M. Ruia Girls' College Grant Rd., MUMBAI-7.



The next meeting of the Grievance Committee was held on 28th Oct 2021 at 11.30 am under the Chairmanship of Dr. Santosh Kaul Kak.

The following members were present:

| Chairperson | :- Dr. Mrs. Santosh Kaul Kak | |
|-------------------------|--------------------------------|--|
| In-charge | :- Smt. Shruti Ranade | |
| Faculty Members | :- Dr. Ms. Nooruzia Qazi | |
| | Dr. Mrs. Hemlata Masiwal | |
| | Dr. Mr. Kashyap Ganatra | |
| Non-Teaching Members | :- Mr. Sandip Kadam | |
| | Mrs. Sharmila Sharma | |
| Student Representatives | :- Ms. Vaidehi Purohit (B.AII) | |
| • · | Ms. Gauri Shelar (B.ComIII) | |
| | | |

The meeting started with a warm welcome of the chairperson and the members and agenda items were taken up.

The minutes of the proceedings of the previous meeting held on 19th June 2021 were read and approved.

Action taken since then was informed to the committee.

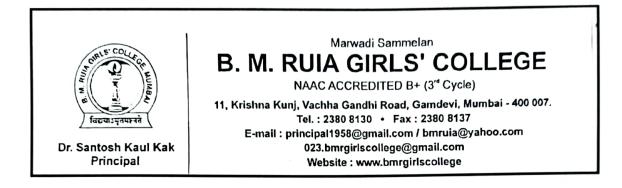
Dr. Nooruzia Qazi informed about issues related to the environment in the class.

It was decided that the class teachers should be appointed for each class to encourage the students to keep the classes healthy.

It was decided to hold the next meeting on 2nd Feb 2022



PRINCIPAL B. M. Ruia Girls' College Grant Rd., MUMBAI-7.



Minutes of Grievances Committee for the Year 2021-2022 for II nd term

The meeting of the Grievance Committee was held on 2nd Feb 2022 in the Principal's office at 12 noon under the Chairmanship of Dr. Santosh Kaul Kak

The following members were present:

| Chairperson | :- Dr. Mrs. Santosh Kaul Kak |
|-------------------------|--------------------------------|
| In-charge | :- Smt. Shruti Ranade |
| Faculty Members | :- Dr. Ms. Nooruzia Qazi |
| - | Dr. Mrs. Hemlata Masiwal |
| | Dr. Mr. Kashyap Ganatra |
| Non-Teaching Members | :- Mr. Sandip Kadam |
| c | Mrs. Sharmila Sharma |
| Student Representatives | :- Ms. Vaidehi Purohit (B.AII) |
| ÷ | Ms. Gauri Shelar (B.ComIII) |
| | |

The minutes of the proceedings of the previous meeting held on 28th Oct 2021 were read and approved.

Action taken since then was informed to the committee.

Ms. Shruit Ranade informed the committee that the number of computers were insufficient and there were space constraints in the computer lab.

The committee resolved to renovate the big computer room to create space for accommodating additional number of computers.

It was decided to hold the next meeting on 11th April 2022



PRINCIPAL B. M. Ruia Girls' College Grant Rd., M&MBA1-7.



The next meeting of the Grievance Committee was held on 11th April 2022 in Principal's office at 11.30 am under the Chairmanship of Dr. Santosh Kaul Kak

The following members were present:

| Chairperson | :- Dr. Mrs. Santosh Kaul Kak |
|-------------------------|--------------------------------|
| In-charge | :- Smt. Shruti Ranade |
| Faculty Members | :- Dr. Ms. Nooruzia Qazi |
| | Dr. Mrs. Hemlata Masiwal |
| | Dr. Mr. Kashyap Ganatra |
| Non-Teaching Members | :- Mr. Sandip Kadam |
| - | Mrs. Sharmila Sharma |
| Student Representatives | :- Ms. Vaidehi Purohit (B.AII) |
| - | Ms. Gauri Shelar (B.ComIII) |
| | |

The meeting started with the warm welcome of the chairperson and the members and agenda items were taken up.

The minutes of the proceedings of the previous meeting held on 2^{nd} Feb 2022 were read and approved.

Action taken since then was informed to the committee.

Dr. Mrs. Hemlata Masiwal addressed the issue of non availability of Common Room for the students.

It was decided that the small room adjacent to the canteen should be made available for the students as a common room.

It was decided to hold the next meeting on 13th June 2022



PRINCIPAL B. M. Ruia Girls' College Grant Rd., MUMBAI-7.



Minutes of Grievances Committee for the Year 2022-23

The meeting of the Grievance Committee was held on 13th June 2022 in the college library at 12.30 pm under the Chairmanship of Dr. Mrs. Santosh Kaul Kak.

The following members were present:

| Chairperson | :- Dr. Mrs. Santosh Kaul Kak |
|----------------------|------------------------------|
| In-charge | :- Smt. Shruti Ranade |
| Faculty Members | :- Dr. Ms. Nooruzia Qazi |
| | Dr. Mrs. Hemlata Masiwal |
| | Dr. Mr. Kashyap Ganatra |
| Non-Teaching Members | :- Mr. Janardan Kharsekar |
| | Mrs. Sharmila Sharma |
| Students (B.ComIII) | :- Ms. Nuteeka Mandavkar |
| | |

(B.Com.-III) Ms. Sushma Kanchan The meeting started with the warm welcome of the chairperson and the members and agenda items were taken up.

The minutes of the proceedings of the previous meeting held on 11th April 2022 were read and approved.

Action taken since then was informed to the committee.

Ms. Shruti Ranade and Dr. Mrs. Hemlata Masiwal informed the committee about some interpersonal issues among the students.

It was decided to resolve the issues in the Group Counseling process.

It was decided to hold the next meeting on 3rd Sept 2022



PRINCIPAL B. M. Ruia Girls' College Grant Rd., MUMBAI-7.



The next meeting of the Grievance Committee was held on 3rd Sept 2022 in the Principal's office under the Chairmanship of Dr. Mrs. Santosh Kaul Kak.

The following members were present:

| Chairperson | :- Dr. Mrs. Santosh Kaul Kak |
|----------------------|------------------------------|
| ln-charge | :- Smt. Shruti Ranade |
| Faculty Members | :- Dr. Ms. Nooruzia Qazi |
| | Dr. Mrs. Hemlata Masiwal |
| | Dr. Mr. Kashyap Ganatra |
| Non-Teaching Members | :- Mr. Janardan Kharsekar |
| | Mrs. Sharmila Sharma |
| Students (B.ComIII) | :- Ms. Nuteeka Mandavkar |
| | |

(B.Com.-III) Ms. Sushma Kanchan

The minutes of the proceedings of the previous meeting held on 13th June 2022 were read and approved.

Action taken since then was informed to the committee.

Dr. Ms. Nooruzia Qazi informed about the unavailability of the devices to use the Power point presentations in some class rooms.

It was resolved to make arrangements for Power point presentations in Room no 1, 4 and 10.

It was decided to hold the next meeting on 10th Jan 2023



PRINCIPAL B. M. Ruia Girls' College Grant Rd., MUMBAI-7.



Minutes of Grievances Committee for the Year 2022-23 for II Term

The meeting of the Grievance Committee was held on 10^{th} Jan 2023 in the principal's office at 12.30 pm under the Chairmanship of Dr. Mrs. Santosh Kaul Kak.

The following members were present:

| Chairperson | :- Dr. Mrs. Santosh Kaul Kak |
|----------------------|------------------------------|
| In-charge | :- Smt. Shruti Ranade |
| Faculty Members | :- Dr. Ms. Nooruzia Qazi |
| | Dr. Mrs. Hemlata Masiwal |
| | Dr. Mr. Kashyap Ganatra |
| Non-Teaching Members | :- Mr. Janardan Kharsekar |
| | Mrs. Sharmila Sharma |
| Students (B.ComIII) | :- Ms. Nuteeka Mandavkar |
| | |

(B.Com.-III) Ms. Sushma Kanchan The minutes of the proceedings of the previous meeting held on 3rd Sept 2022 were read and approved.

Action taken since then was informed to the committee.

Dr. Kashyap Ganatra informed about the Insufficient internet access.

It was decided that the internet access should be made available in room no 10. It was also decided that the internet access will be made available in room no 4 and room no 1.

It was decided to hold the next meeting on 4th March 2023

The meeting ended with a vote of thanks to the chair.



PRINCIPAL B. M. Ruia Girls' College Grant Rd., MUMBAI-7.



The next meeting of the Grievance Committee was held on 4th March 2023 in the Library at 12.30 pm under the Chairmanship of Dr. Mrs. Santosh Kaul Kak.

| Chairperson | :- Dr. Mrs. Santosh Kaul Kak |
|----------------------|------------------------------|
| In-charge | :- Smt. Shruti Ranade |
| Faculty Members | :- Dr. Ms. Nooruzia Qazi |
| | Dr. Mrs. Hemlata Masiwal |
| | Dr. Mr. Kashyap Ganatra |
| Non-Teaching Members | :- Mr. Janardan Kharsekar |
| | Mrs. Sharmila Sharma |
| Students (B.ComIII) | :- Ms. Nuteeka Mandavkar |
| | |

(B.Com.-III) Ms. Sushma Kanchan

The minutes of the proceedings of the previous meeting held on 10th Jan 2023 were read and approved.

Action taken since then was informed to the committee.

Ms. Shruti Ranade reported about the need for cleanliness in the washroom. It was decided to instruct the cleaner to take appropriate action for the same.

It was decided to hold the next meeting on 31st July 2023



PRINCIPAL → B. M. Ruia Girls' College Grant Rd., MUMBAI-7,