MARWADI SAMMELAN'S

B. M. RUIA GIRLS' COLLEGE

NAAC Accredited B+ 3rd Cycle Maharshi Karve Best College Award 2022-23

Affiliated to S.N.D.T. Women's University, Mumbai II, Krishna Kunj, Vachha Gandhi Road, Gamdevi, Grant Road (West), Mumbai- 400007. Tel : 022 23808130, E mail : <u>bmruia@yahoo.com</u>, Web : www.bmrgirlscollege.com

1.4 Feedback System <u>AY-2023-24</u>

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Students Sample Filled in Feedback Form

Students' Feedback - Academic Year 2023-24

Students' Overall Evaluation of the Program, Courses, Faculty, Curriculum, Teaching-Learning and Assessment.

Email *
raoranesanika43@gmail.com
Name *
Sanika Sunil Raorane
Programme *
BCOM
O BA Hindi
O BA Economics
O BA Sociology
BMS
MA (Economics)
Омсом

Class *
First Year (FY)
Second Year (SY)
O Third Year (TY)
Roll No.
I.P-17
Which Faculty are you evaluating? (Kindly write the Teacher's Name below) *
Anita Jacob
You are evaluating the faculty for which subject? *
Business law & Commerce
You are evaluating for which Semester *
Semester I

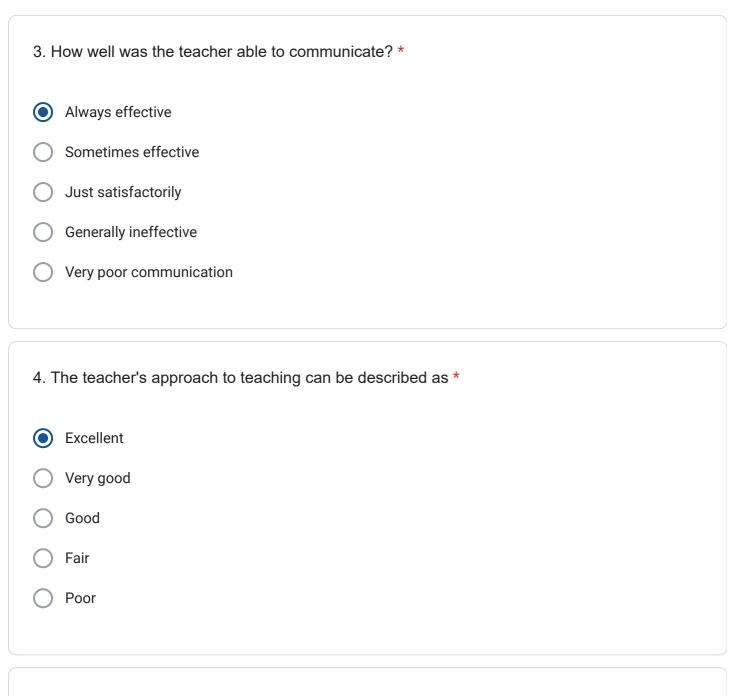
- O Semester II
- O Semester III
- Semester IV
- O Semester V
- Semester VI

Students' Evaluation of the Program, Courses, Faculty, Curriculum, Teaching-Learning and Assessment. Please select the appropriate option for the following questions.

- **85 to 100%**
- 70 to 84 %
- 55 to 69 %
- 30 to 54 %
- Below 30 %

2. How well did the teacher prepare for the classes? *

- Thoroughly
- Satisfactorily
- Poorly
- Indifferently
- Won't teach at all



5. The teacher illustrates the concepts through examples and applications *

- Every time
- 🔵 Usually
- Sometimes
- Rarely
- Never

6	. The teacher informs you about yo	ur expected	l competencies,	course outcomes	s and
р	rogramme outcomes.				

*

*

\bigcirc	Every time
\bigcirc	Usually

- Sometimes
- Rarely
- Never

7. The teacher uses student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- To a great extent
- Moderate
- Some what
- Very little
- Not at all
- 8. The teacher provided course (subject) related prescribed reading material *
- O Completely
- To a great extent
- Moderately
- Very little
- Not at all

9. The teacher use ICT tools such as LCD projector, Multimedia, PPT, Google Classroom, web-resources, etc. while teaching

*

Always
O Most of the time
Sometimes
O Rarely
O Not at all
10. The teacher encourages student participation and discussions in the class *
Always
O Most of the time
 Most of the time Sometimes
Sometimes
 Sometimes Rarely
 Sometimes Rarely

- Agree
- Neutral
- O Disagree
- Strongly disagree

12. Fairness of the Internal evaluation process by the teacher *

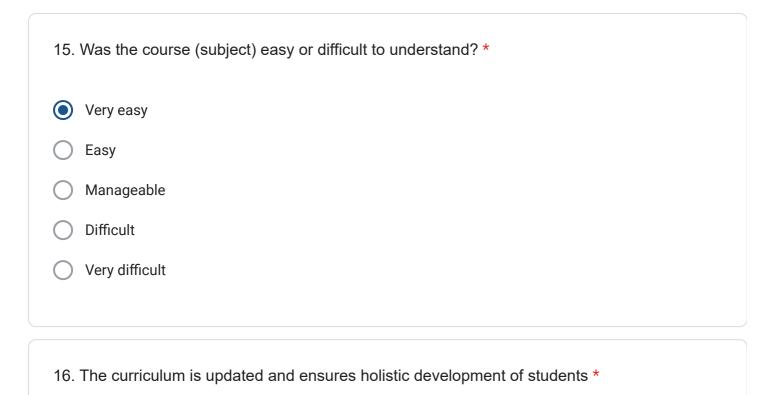
- Always fair
- 🔵 Usually fair
- Sometimes unfair
- Usually unfair
- Unfair

13. Were your assignments discussed with you? *

- Yes, fully discussed
- Yes, partly discussed
- Rarely discussed
- Never discussed
- I was not present when the assignments were discussed

14. Were your performance in assignments discussed with you? *

- Every time
- Usually
- Sometimes
- Rarely
- Never



- Strongly agree
 - Agree
- Neutral
- Disagree
- Strongly disagree

17. The library material and reference books available for the course (subject) were *

- More than adequate
- Adequate
- Inadequate
- Very poor
- Not available

18. How far the teaching learning of this course (subject) has helped you to acquire the following skills? Select the appropriate rating for each skill.

	To a great extent	Moderate	Some what	Very little	Not at all
Improved ability to write in English	۲	\bigcirc	\bigcirc	\bigcirc	0
Improvement in English vocabulary / words known	۲	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Increased understanding of concepts	۲	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Improved understanding of application of concepts	۲	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Improvement in ability to use Word, PPT and Excel programs	۲	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Improved ability to use internet to obtain relevant information	۲	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Improved ability to obtain authentic information from internet	۲	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Improvement in presentation skills	۲	\bigcirc	\bigcirc	0	\bigcirc

*

19. Do you agree that the overall quality of teaching-learning process of the teacher is very * good

- Strongly agree
- Agree
- Neutral
- 🔵 Disagree
- Strongly disagree

20. Give three observation / suggestions to improve the overall teaching-learning experience * relating to the curriculum, course or teacher

To provide practice opportunities to ensure learning is meaningful.
 To guide them in right direction for their future learning.
 To help them understanding & where they need to improve.

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Alumni Sample Filled in Feedback Form

Feedback From Alumni 2023-24

Dear Alumni,

We are glad that we are in touch again.

We request you to kindly fill this feedback form. Upon completion, click on the 'Submit' button. Thank you.

Name and Surname *

Nidhi Tiwari

Age *

Which Course did you study in college? *
B A (Hindi)
B A (Economics)
B A (Sociology)
BCom
BMS
M A (Economics)
M Com

Which year did you pass out from B.M. Ruia College? *
2024
Are you currently employed? *
◯ Yes
No
How would you describe your current professional status? *
You can choose multiple options
Not seeking employment
Searching a job
Doing further studies
Banking, Accounting, Insurance Sector
Courier, Delivery Services
Health, Pathology, Medical Services
IT professional, including BPO
Marketing, Advertising, Market Research Professional
Personal Services - Beautician, etc.
Social Work, NGO's
Teaching in School or Jr College
Teaching in Degree College
Working in Mass Media or Advertising
Any other work

Other: UPSC preparation

Currently working at - (Organization/ Institutions Name and Address) Ojaank IAS
 Did you pursue further education after graduating from B.M. Ruia Girls' College? * Yes No
Name of the Degree/ Diploma/ Post-graduation/ Certificate pursued after graduation. Also mention the Year of enrollment.
 Did you appear for any competitive exam like UPSC or PSC, PSI, NLET, SLET, JRF, etc. * Appeared and qualified Appeared but did not qualify No did not appear
Name of the Competitive exam you appeared UPSC
Name of the Competitive exam you appeared and qualified. Mention the date and year of passing Not

Please rate your experience in college. *

	Excellent	Very Good	Good	Average	Poor
The courses you studied in college in relation to your current work	۲	\bigcirc	0	\bigcirc	\bigcirc
Infrastructure and computer facilities	\bigcirc	۲	0	\bigcirc	\bigcirc
Effectiveness of your Teachers	۲	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Canteen Facilities	\bigcirc	\bigcirc	۲	\bigcirc	0
Library	\bigcirc	۲	\bigcirc	\bigcirc	\bigcirc
Office Staff	۲	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Overall Rating of the College	۲	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Have college activities contributed to your development?	۲	\bigcirc	\bigcirc	\bigcirc	\bigcirc
To what extent Projects/ Assignments enhanced your ICT Skills	\bigcirc	۲	\bigcirc	\bigcirc	\bigcirc
To what extent Projects/ Assignments have enhanced your employability	\bigcirc	۲	0	\bigcirc	0

How effectively was your subject knowledge developed in college? *							
	1	2	3	4	5		
Not at all influenced	۲	0	0	0	\bigcirc	Influenced very much	
To what extent you think your English Communication skills were developed in college? *							
	1	2	3	4	5		
Not at all influenced		0	0	0	0	Influenced very much	
To what extent you think your ability to use Word or similar package was developed in * college?							
	1	2	3	4	5		
Not at all influenced	\bigcirc	0	0	0	۲	Influenced very much	
To what extent you think	your abil	ity to use	Excel /	Spreads	heet was	developed in college? *	
	1	2	3	4	5		
Not at all influenced	۲	\bigcirc	\bigcirc	\bigcirc	\bigcirc	Influenced very much	
To what extent you think your ability to use internet for learning or to find information was * developed in college?							
	1	2	3	4	5		
Not at all influenced	۲	0	0	0	0	Influenced very much	

To what extent do you think the college has influenced to improve your confidence and * capability to join further studies?							
	1	2	3	4	5		
Not at all influenced	0	0	0	0	۲	Influenced very much	
What should improve according to you in college? *							
Teaching-Learning							
Examination and Evaluation							
Infrastructure							
Canteen							
Welfare facilities for Students							
Library							
Other:							

Please give your suggestion to improve the overall teaching-learning experience in college *

First of all I want to thank the college...because after coming to the college, my walk has improved so much which is because of the college and my teachers, my speaking has improved...and I have gained so much confidence in my walk. I got this confidence from college... thanks to my teachers and the teaching of college staff and none of the teaching staff was also very good for me... I got a guide like a parent... thank you so much.

Give your suggestions for development of the college *

First of all I want to thank the college...because after coming to the college, my walk has improved so much which is because of the college and my teachers, my speaking has improved...and I have gained so much confidence in my walk. I got this confidence from college... thanks to my teachers and the teaching of college staff and none of the teaching staff was also very good for me... I got a guide like a parent... thank you so much.

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Teachers Sample Filled in Feedback Form

2023-24: Feedback by Teaching Faculty - B. M. Ruia Girls' College, Mumbai

Dear Colleagues,

You are requested to give your Feedback on Curriculum Design and Development, Teaching-Learning, Evaluation and Research, Governance and Infrastructure.

Regards, B. M. Ruia Girls' College Internal Quality Assurance Cell

Email *

krpatil.2011.kp@gmail.com

Name of the Faculty *

Dr. Kavita Patil

Designation *

Assistant Professor

Department *

English

I. CURRICULUM DESIGN AND DEVELOPMENT *

	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree
Board of studies takes care to ensure the relevance of the programme offered	۲	\bigcirc	0	\bigcirc	0
Employability is given weightage in curriculum design and development.	\bigcirc	٢	\bigcirc	\bigcirc	\bigcirc
The system followed by the University for the design and development of curriculum is effective	۲	\bigcirc	0	\bigcirc	0
The curriculum is updated from time to time.	۲	0	0	\bigcirc	0
The courses / syllabi has a good balance between theory and application.	۲	\bigcirc	\bigcirc	\bigcirc	\bigcirc
The objectives of the syllabi are well defined.	۲	\bigcirc	\bigcirc	\bigcirc	\bigcirc

II. TEACHING, LEARNING, EVALUATION AND RESEARCH *

	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree
The courses / syllabi of the subjects taught by me increased my interest, knowledge and perspective in the subject area	۲	\bigcirc	\bigcirc	\bigcirc	\bigcirc
The college has given me full freedom to adopt new techniques / strategies of teaching such as group discussions, seminar presentations and learners' participation	\bigcirc	٢	\bigcirc	\bigcirc	\bigcirc
I have the freedom to adopt new techniques / strategies of testing and assessment of students	\bigcirc	\bigcirc	\bigcirc	٢	\bigcirc
Tests and examinations are conducted well in time with proper coverage of all units in the syllabus	۲	\bigcirc	\bigcirc	0	\bigcirc
The examination and evaluation system followed by the institution is effective.	\bigcirc	۲	\bigcirc	0	\bigcirc
The teachers are supported with adequate learning resources.	0	۲	0	0	0
The teachers are encouraged to carry out research.	0	۲	\bigcirc	\bigcirc	\bigcirc
Teachers are given prompt and free access to NLIST and	۲	0	\bigcirc	0	0

other subscribed online library resources					
The teachers are encouraged to organize seminars/workshops/ symposia/conferences.	0	۲	0	0	0
The teachers are encouraged to participate in seminars /workshops/ symposia/conferences.	0	۲	0	0	0
The teachers are encouraged to undertake extension service programmes.	0	۲	0	0	0
The teachers are encouraged to establish linkage with Industry.	0	۲	0	\bigcirc	\bigcirc
The teachers are encouraged to take-up consultancy services.	0	۲	\bigcirc	0	\bigcirc
Sufficient number of prescribed books are available in the Library.	0	۲	0	0	0
The books/journals etc. prescribed / listed as reference materials are relevant, updated and cover the entire syllabi	0	۲	0	0	0
The procedure followed for acquiring new books and journals ensures right titles and journals in the library.	\bigcirc	۲	\bigcirc	\bigcirc	\bigcirc

III. GOVERNANCE *

	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree
The environment in the College is conducive to teaching and research	0	۲	0	0	0
The college provides adequate opportunities and support to faculty members for upgrading their skills and qualifications	0	٢	0	0	0
The merit of the teacher is recognized	\bigcirc	۲	0	\bigcirc	0
The quality initiatives taken up during the last academic year promote improvement.	\bigcirc	٢	\bigcirc	\bigcirc	\bigcirc
The faculty are given freedom to express their opinions.	\bigcirc	٢	\bigcirc	\bigcirc	\bigcirc
The administration is teacher friendly	\bigcirc	٢	\bigcirc	\bigcirc	\bigcirc
ICT facilities in the college are adequate and satisfactory	\bigcirc	٢	\bigcirc	\bigcirc	\bigcirc

IV. INFRASTRUCTURE *

	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree
Washrooms are clean and properly maintained	0	۲	0	0	0
The classrooms are clean and well maintained	\bigcirc	۲	0	\bigcirc	\bigcirc
The staff room is clean	0	۲	0	0	0
There are adequate lights and fans in the classrooms	\bigcirc	۲	\bigcirc	\bigcirc	0
There are sufficient number of computers in library, computer room.	0	۲	0	\bigcirc	0

Suggestions for improvements in Curriculum Design and Development : *

Curriculum should focus more on inclusivity.

Suggestions for improvement in Teaching, Learning, Evaluation and Research : *

Need freedom to implement innovative techniques to carry evaluation of internal examinations.

Suggestions for improvement of Governance : *

There should be a seperate grievance redressal cell for faculties to bring transparency in the system.

Suggestions for improvement in Infrastructure : *

All classrooms need to be smart classrooms.

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Employer Sample Filled in Feedback Form

Feedback of Supervisor/ Mentor about the Academic Programme - Academic Year 2023-24

You are a valuable professional who is contributing substantially to the growth and professional development of our post graduate students. We are interested in your feedback and recommendations about our curriculum and programmer.

We will try and use your valuable suggestions/ recommendations for improving our academic programmes and help our students to become valued professionals.

Name of Organization *

Chetan S Tak & Company

Department Email ID: *

chetanstak@gmail.com

List the main areas/ topics addressed during the student's internship *

	'	5	Correction		l line h	
	Highly satisfactory	Satisfactory	Somewhat satisfactory	Unsatisfactory	Highly unsatisfactory	
Breath of theoretical knowledge	0	۲	0	0	0	
Practical application of knowledge	۲	\bigcirc	0	\bigcirc	0	
Skills developed	\bigcirc	۲	0	\bigcirc	0	
Adequate weightage given to practical	۲	\bigcirc	0	0	0	
Duration of internship	۲	\bigcirc	0	0	\bigcirc	
IT Skills	۲	\bigcirc	0	\bigcirc	\bigcirc	
Communication Skills (oral)	۲	\bigcirc	0	0	\bigcirc	
Written Communication Skills	۲	\bigcirc	0	0	0	
Any other * Hardworking						
Would you recommend inclusion of any course in the curriculum? Please list. * Advanced Excel						
Could she achieve the learning objectives she had outlined prior to working in the agency? *						

Yes

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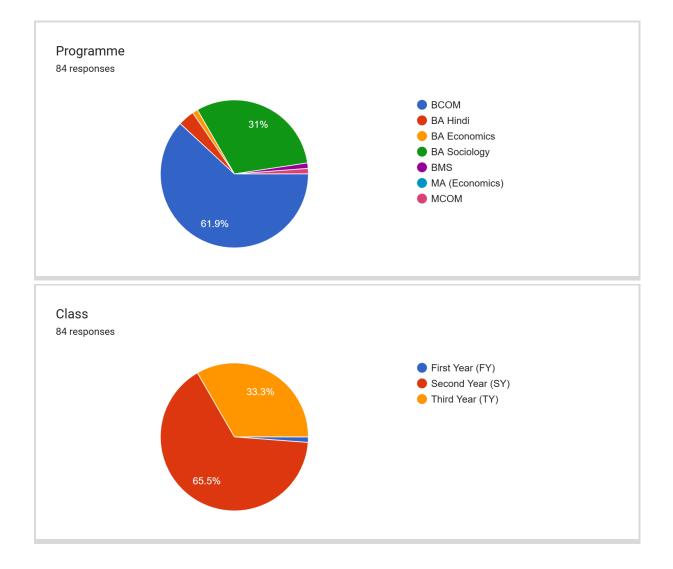


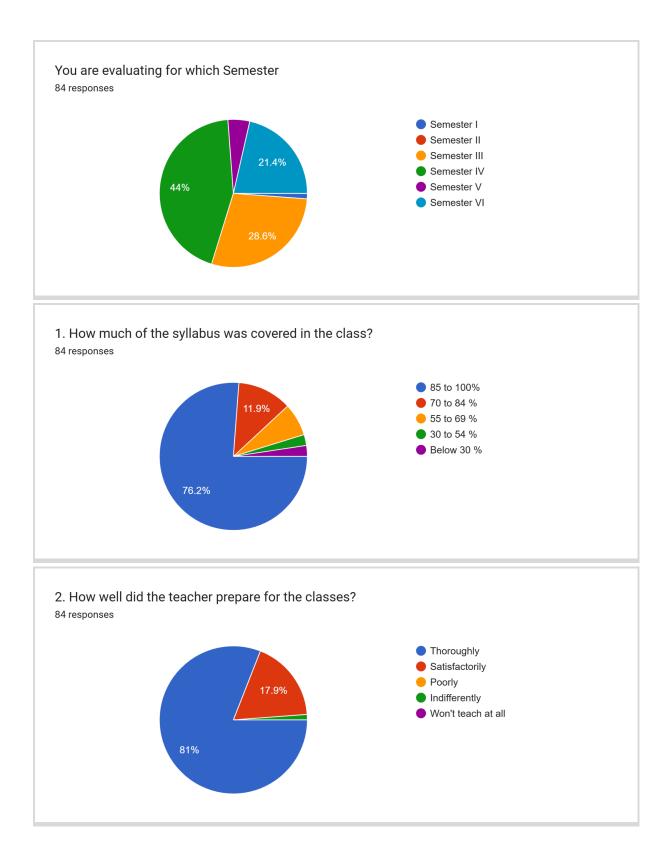
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Students' Feedback Analysis Report

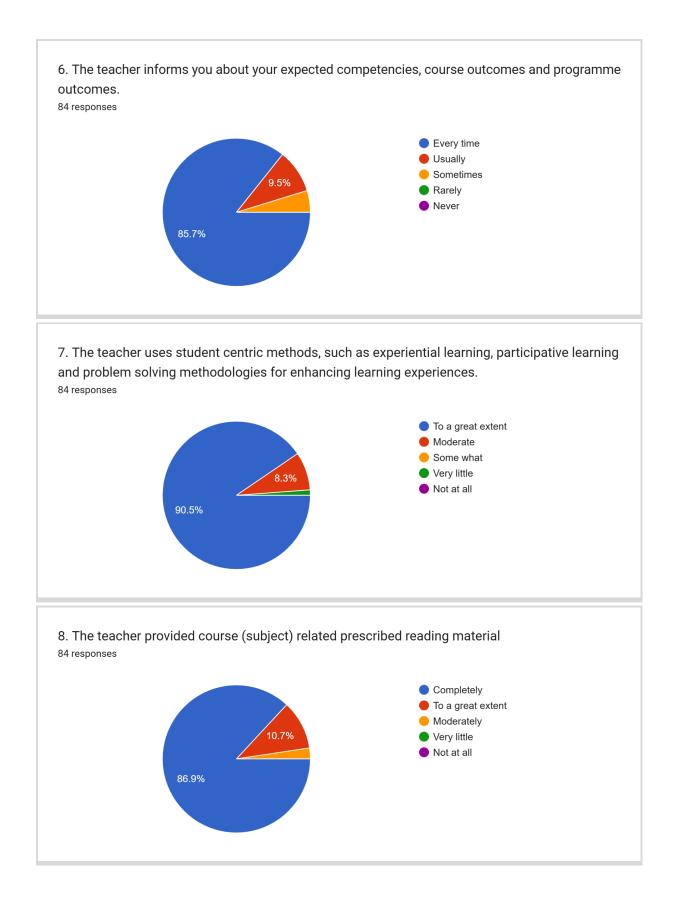


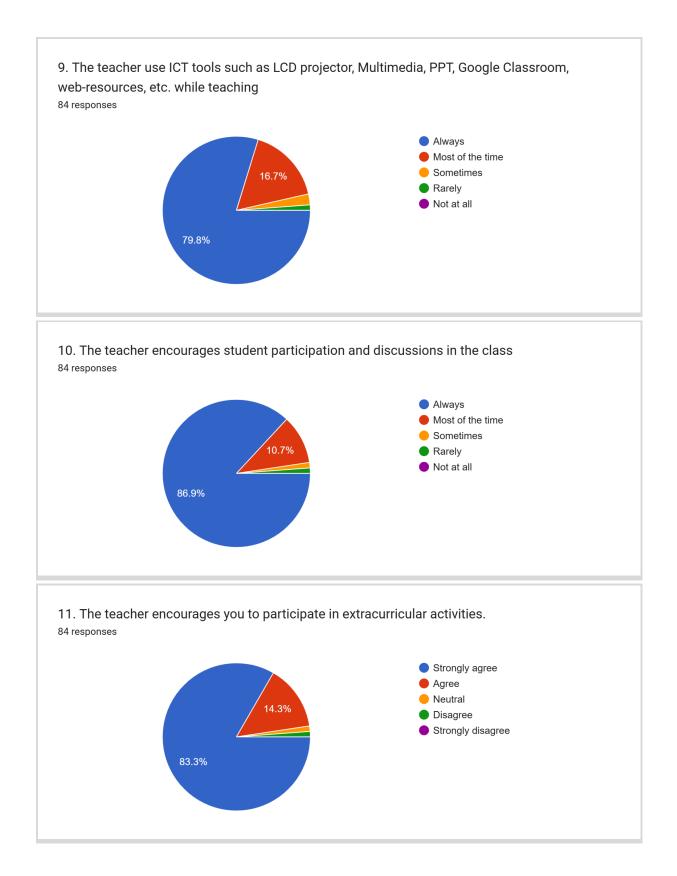
<u>Analysis of Students' Feedback</u> <u>AY 2023-24</u>

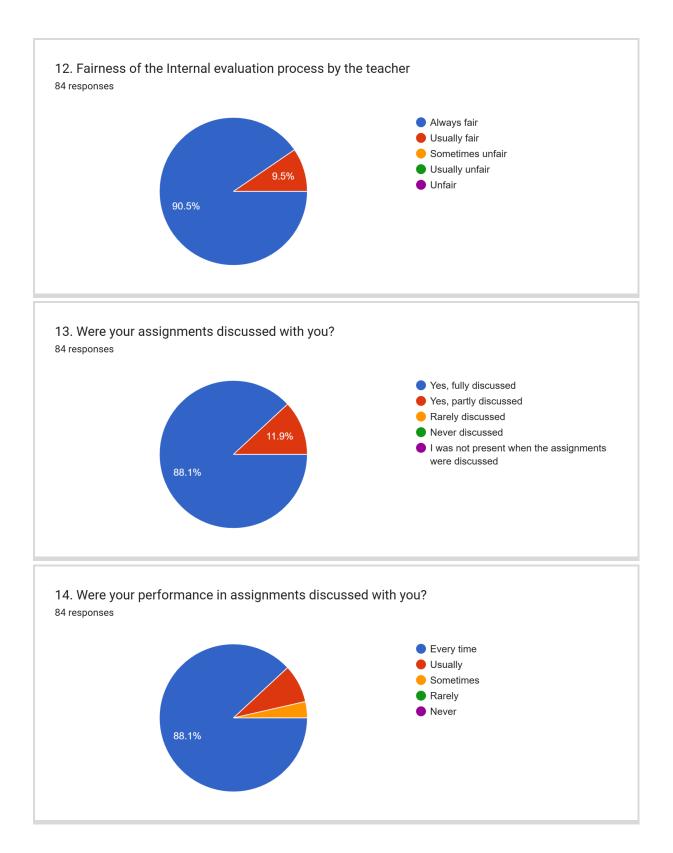


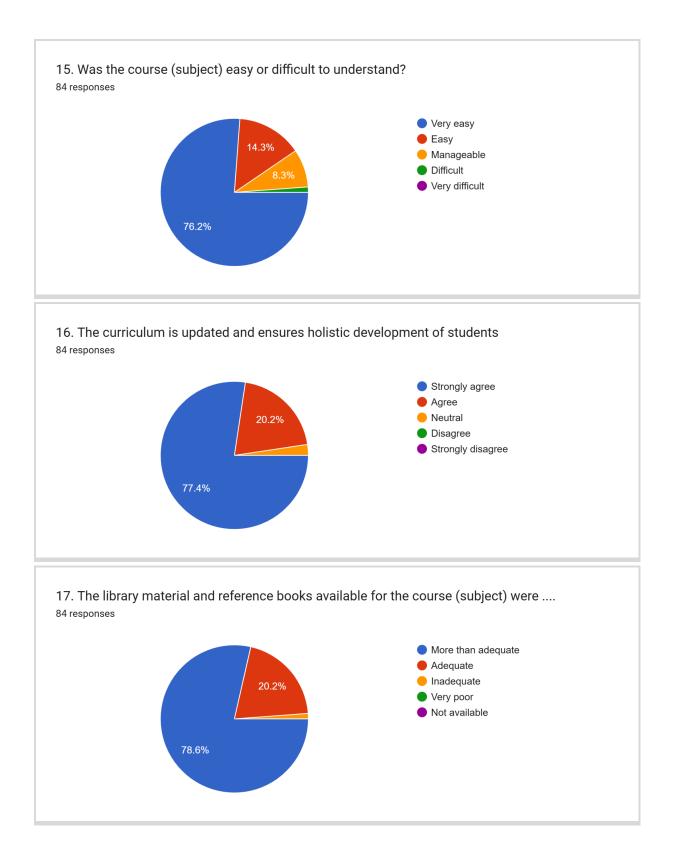


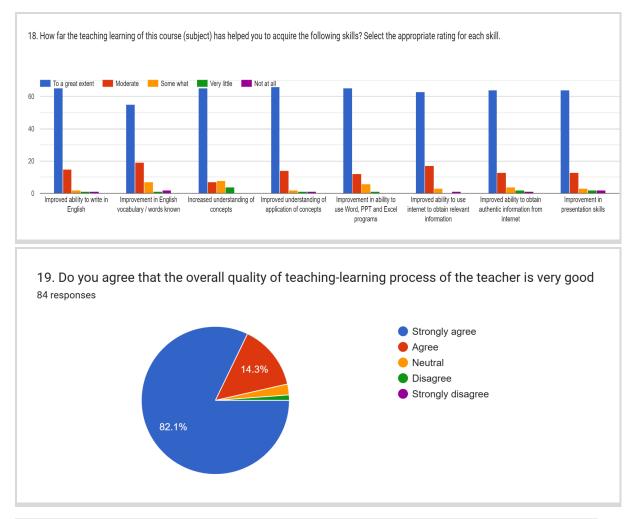












20. Give three observation / suggestions to improve the overall teaching-learning experience relating to the curriculum, course or teacher84 responses

Projector facility be available in my classroom also

Include modular learning options, supplementary resources, and blended learning approaches (online and offline) to ensure all students benefit equally.

Need a little improvement to provide internship

To have field visit related to topics

Canteen facility

Interactive Teaching Methods, Use of Visual Aids and Technology and Regular Feedback and

Assessments

To be more expressive while discussing projects

To be more communicative

Separate computer should be available for the sociology department.

The knowledge and guidance provided by all the teachers to a great extent has not only shaped the academic foundation but also inspired me to become a lifelong learner.



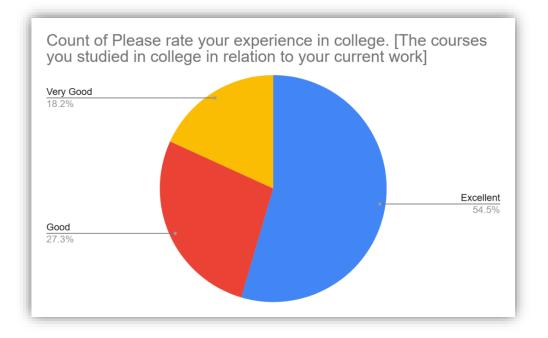
Alumni Feedback Analysis Report

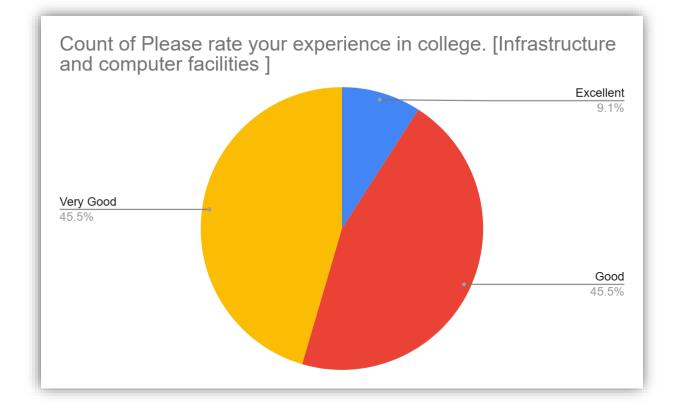


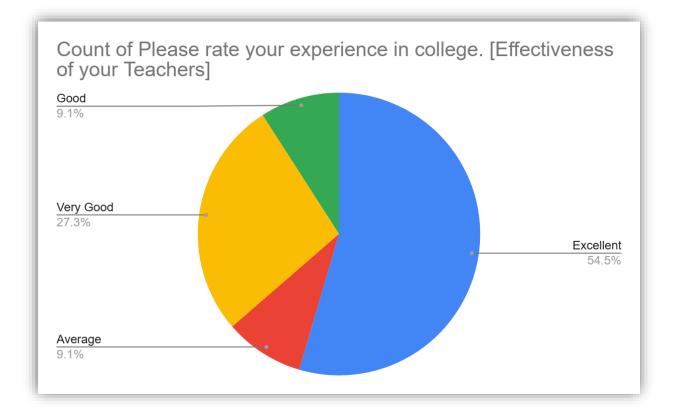
ANALYSIS OF ALUMNI FEEDBACK

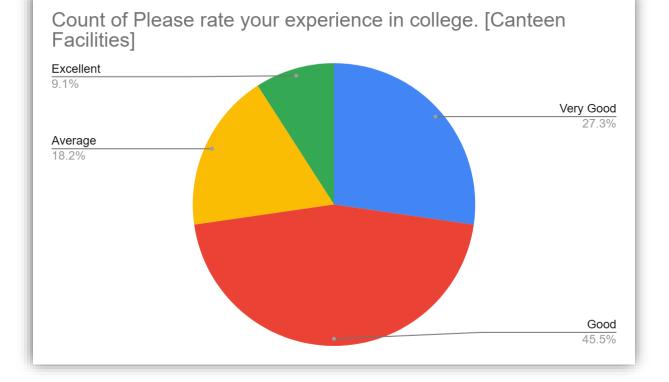
ACADEMIC YEAR 2023-24

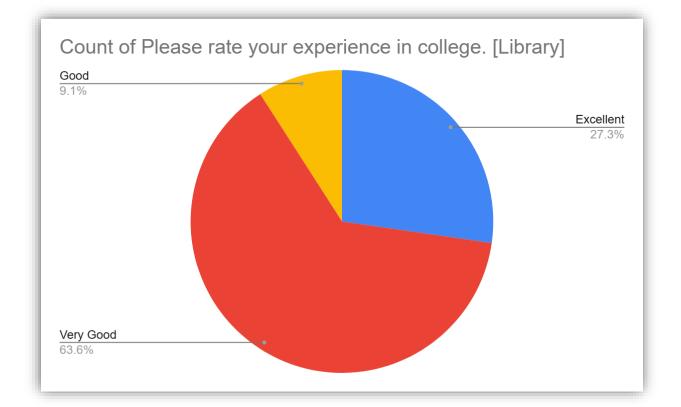
The Alumni Feedback for the academic year 2023-24 provides insights into various aspects of the college's performance and its impact on students' academic, personal, and professional growth. This feedback highlights alumni perspectives on key areas such as the relevance of courses to current work, the effectiveness of teachers teaching, infrastructure, computer facilities, and library resources. It also evaluates the role of college activities in skill development, including ICT and employability skills, as well as improvements in English communication, confidence, and subject knowledge. Alumni also shared their experiences about canteen facilities, office staff, and overall college infrastructure. Their suggestions and ratings reflect a holistic view of the college's strengths and areas for improvement, guiding future development efforts to enhance the teaching-learning experience and overall institutional excellence.

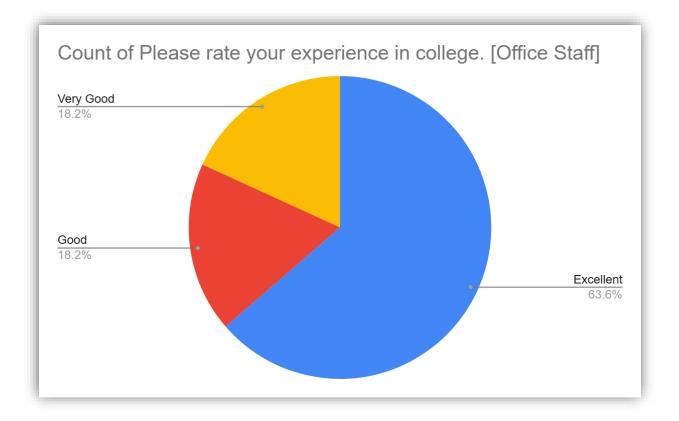


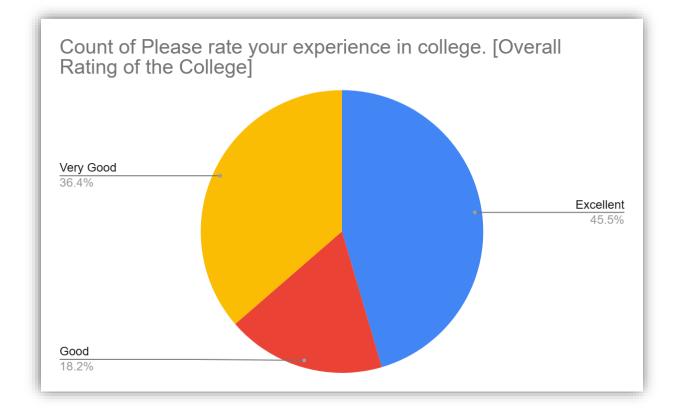


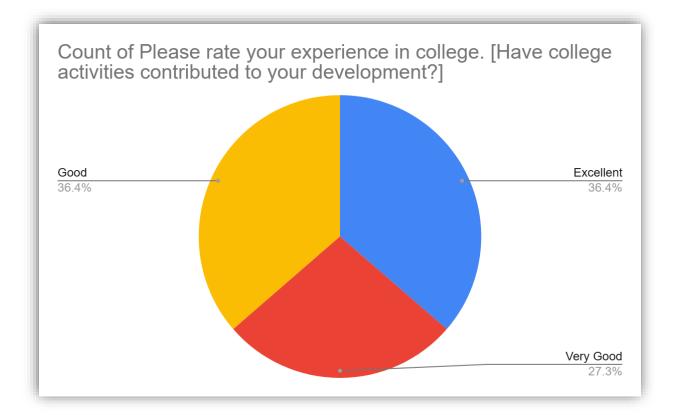


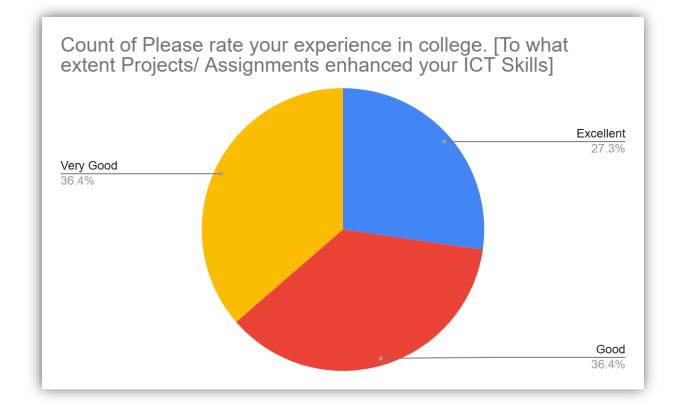


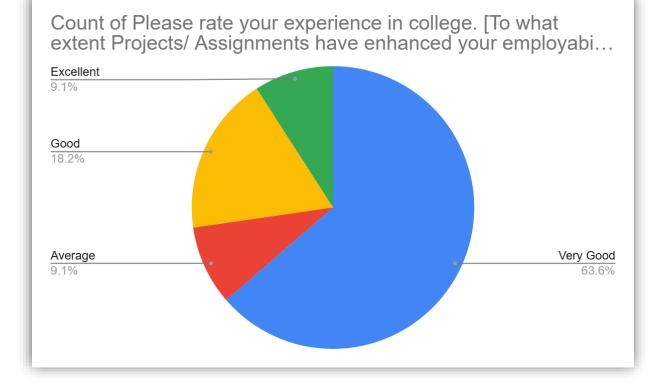


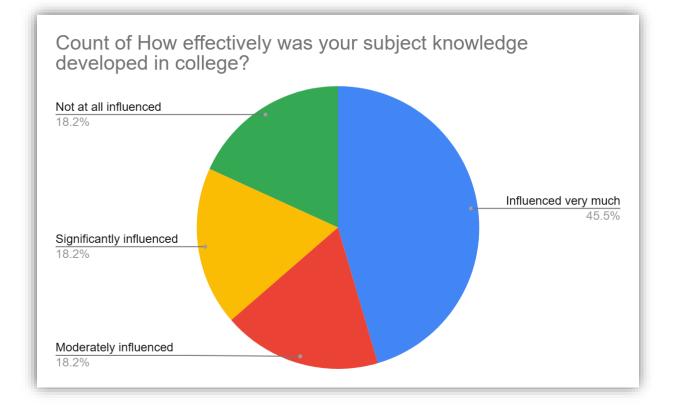


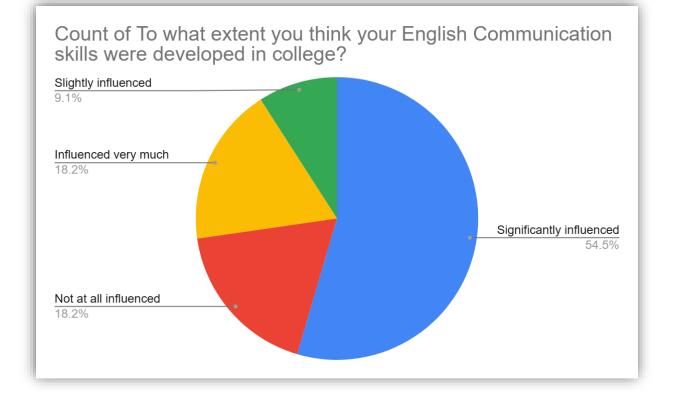


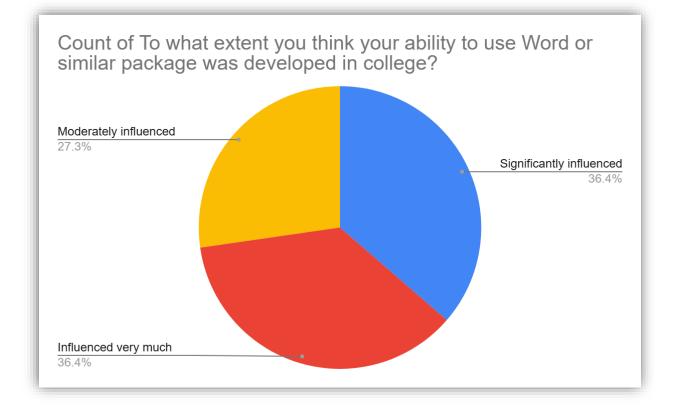


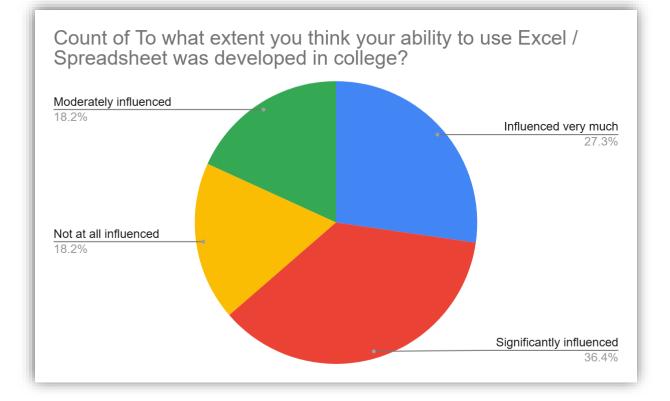


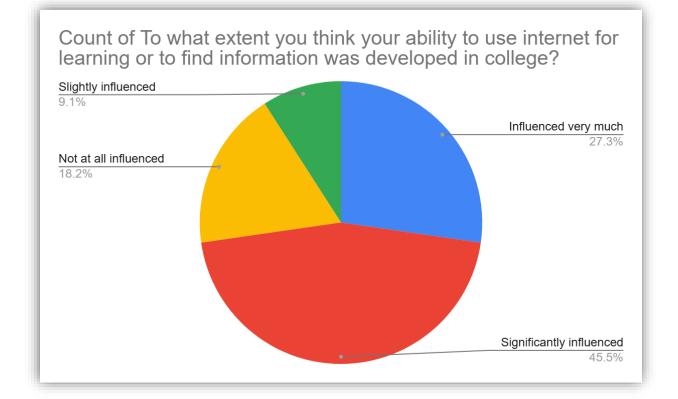


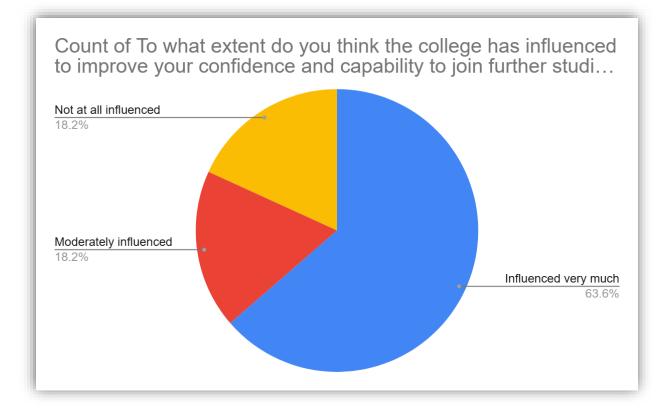












Summary of Alumni Feedback:

1. **Appreciation for Teachers**: Many alumni expressed deep gratitude for the college and its teachers, acknowledging their role in improving communication skills, confidence, and overall personal development. Teachers were praised for their supportive and guiding nature, often compared to parental figures.

Suggestions for Development of the College:

- 1. **Canteen Improvement**: Multiple alumni suggested improving canteen facilities to enhance the overall student experience.
- 2. **Infrastructure Development**: Some alumni recommended upgrading the infrastructure for a better learning environment.
- 3. Focus on Foundational Learning: Emphasis on strengthening early literacy and numeracy skills was suggested to build a strong educational foundation.

General Observations:

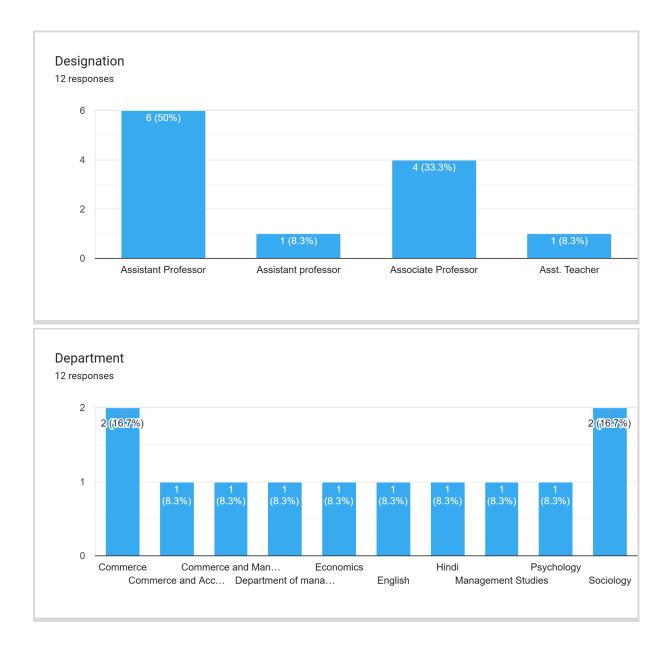
The feedback reflects a mix of high appreciation for the college's teaching staff and a few actionable suggestions for improvement in infrastructure. Alumni sentiments show a deep sense of gratitude for the role the college has played in their personal and professional growth.

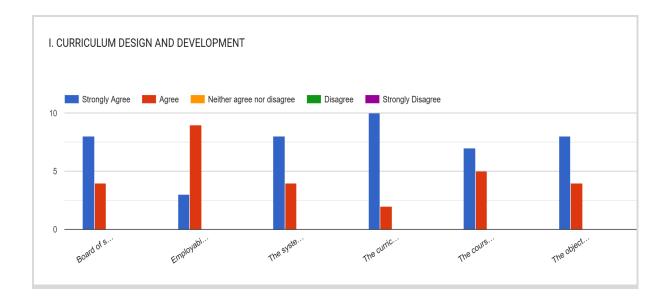
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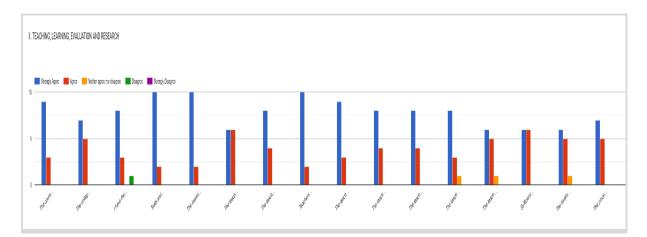
Teachers Feedback Analysis Report

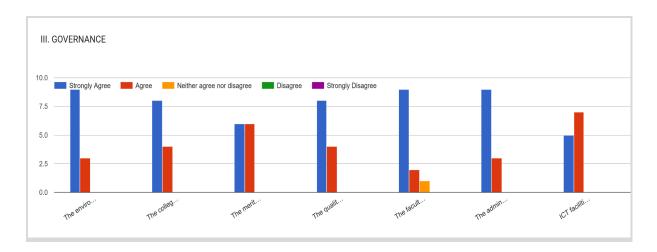


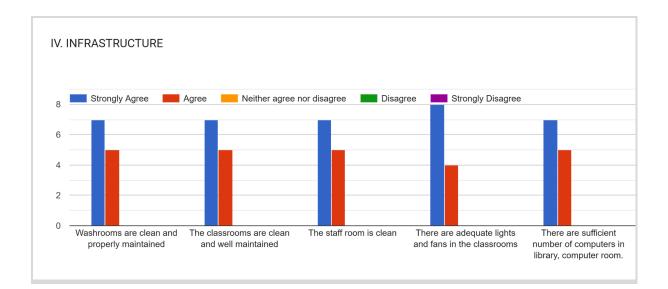
<u>Analysis of Teachers' Feedback</u> <u>AY 2023-24</u>











Suggestions for improvements in Curriculum Design and Development :12 responses

NEP is trying to fill the gap

No suggestion

Employability should be given more weightage in curriculum design.

it is good

Curriculum should focus more on inclusivity.

Suggestions for improvement in Teaching, Learning, Evaluation and Research :12 responses

Collaborative Learning, peer learning through group work

As a teacher interesting ways should be used

No suggestion

Teachers must have freedom to adopt new techniques in teaching, learning and evaluation.

More projectors should be there

More interactive

Suggestions for improvement in Teaching, Learning, Evaluation and Research :12 responses

Collaborative Learning, peer learning through group work

As a teacher interesting ways should be used

No suggestion

Teachers must have freedom to adopt new techniques in teaching, learning and evaluation.

More projectors should be there

More interactive

More Options for grading and evaluating students for internals

Experimental learning .

Need freedom to implement innovative techniques to carry evaluation of internal examinations.

Suggestions for improvement of Governance :12 responses

Required to introduce more ICT tools and techniques like digital board

Presently it's good

No suggestion

ICT facilities should be available in each classroom of the college.

There should be a separate grievance redressal cell for faculties to bring transparency in the system.

Suggestions for improvement in Infrastructure :

Bigger place, auditorium with proper stage

No suggestion

More number of computers should be available for students and teachers.

More classes

Needs repair

More computers for students.

All classrooms need to be smart classrooms.

MARWADI SAMMELAN'S **B. M. RUIA GIRLS' COLLEGE** NAAC Accredited B+ 3rd Cycle Maharshi Karve Best College Award 2022-23 Affiliated to S.N.D.T. Women's University, Mumbai 1, Krishna Kunj, Vacha Gandhi Road, Gandevi, Grant Road (West), Mumbai-400007. Tel: 022 23808130, E mail : bmruia@yahoo.com, Web : www.bmrgirlscollege.com

Employer Feedback Analysis Report



EMPLOYER FEEDBACK ANALYSIS

Academic Year 2023-24

1. Summary of Feedback Parameters:

- Employer Feedback for the academic year 2023-24 reflected significant progress in • preparing students for professional roles. Most responses were in the "highly satisfactory" and "satisfactory" categories, with specific recognition of skill development through government and certificate courses.
- strong Breadth of Theoretical Knowledge: Students exhibited conceptual understanding, aligning with industry requirements.
- Practical Application of Knowledge: Employers appreciated students' ability to translate theoretical knowledge into real-world applications, supported by internships and projects.
- Skills Developed: Students demonstrated improved technical and professional skills, including problem-solving, customer relationship management (CRM), and teamwork.
- Adequate Weightage to Practical Aspects: The curriculum effectively balanced theory • with practical exposure, with a focus on industry-relevant projects.
- IT Skills: The Certificate Course in MS Office and Tally Prime were particularly • commended, as these skills were directly applicable to workplace tasks.
- Communication Skills (Oral): Students showcased effective interpersonal and presentation skills, making them workplace-ready.
- Written Communication Skills: Employers noted strong performance in professional documentation, reporting, and email correspondence.
- Other Factors: The inclusion of government-led skill development courses, particularly in Customer Relationship Management (CRM), was highlighted as instrumental in preparing students for job roles.

2. Achievement of Learning Objectives:

Students achieved their outlined learning objectives for the year, with significant enhancements in both technical and interpersonal skills. The incorporation of certification programs and government-led courses played a key role in aligning student competencies with employer expectations.

3. Recommendations for Curriculum Enhancements:

Advanced Certifications to include data visualization tools and advanced accounting software.



- Encourage certifications in trending domains like digital marketing, and data analytics.
- Introduce workshops or certifications for sector-specific skills, such as financial domain, retail management, or healthcare CRM.
- Soft Skills Development: Advanced workshops on leadership, and emotional intelligence to enhance workplace readiness.
- Entrepreneurial Thinking: Incorporate entrepreneurship programs, encouraging students to develop innovative solutions and business models.

4. Observations:

- The inclusion of government-led skill courses (e.g., CRM) and certificate courses (MS Office, Tally Prime) proved to be highly useful for students' job readiness.
- Students demonstrated strong theoretical and practical knowledge, effective communication skills, and adaptability to industry demands.
- Introduce more advanced certifications and global perspectives to stay ahead of evolving market needs.

This analysis emphasizes the importance of blending academic rigor with practical skill development and certification programs to ensure students remain competitive and jobready.